



Year 11 Parent Feedback
29 January 2020

We would like to thank you for taking the time to complete the questionnaire. Your thoughts and feedback are important to the continued improvement of our school. The things you like and appreciate and those which you feel that we could improve on are highlighted below. If you have any questions or queries about the information please do not hesitate to get in touch with us.

Overall, over 98% of you:

- Feel your child is taught well
- Feel your child is safe in school
- Feel the leadership of the school is good
- Feel your children are well looked after
- Feel your child is being offered enough support

You like:

- The outstanding academic support
- The high standard of teaching
- The excellent communication between school and home
- Our supportive and caring school

You suggested that we should consider ...	Response
1. Stop sending repeat texts about parents evening	Text reminders were introduced last year in response to parent feedback. Please contact Mrs Marshall at school who will remove the reminder service from your account. Email: enquiries@lathom.lancs.sch.uk or telephone school on 01695 725653
2. More help for struggling student	Dear Parent, please contact school asap to discuss the support required for your child. You can do this by emailing Mrs Marshall, telephoning or coming into school. Email: enquiries@lathom.lancs.sch.uk or telephone school on 01695 725653
3. Free coffee	It is always our intention to provide parents with a warm welcome when visiting school. Many apologies if we fell short on this occasion.

J Marshall
Business Manager
30.01.2020